

RETURN AUTHORIZATION FOR WARRANTY REPLACEMENT  
"FOR DAMAGED UNITS ONLY"

**INSTRUCTIONS:**

1. Please call 1-352-799-6986 to obtain an R/A number (ONLY 1 R/A NUMBER PER UNIT).
2. **Fill out top portion of form only. INCLUDE THIS FORM IN BOX WITH RETURNED PRODUCT.**
3. **MAKE SURE R/A NUMBER IS WRITTEN CLEARLY ON BOX. (R/A WILL BE REFUSED IF NUMBER IS NOT ON BOX)**
4. Ship Returned Product to:

**SURGE SUPPRESSION INCORPORATED  
MANUFACTURING DIVISION  
15424 Flight Path Drive  
BROOKSVILLE, FLORIDA 34604**

**CURRENT DATE:**

R/A Number: \_\_\_\_\_ Serial # Returned: \_\_\_\_\_  
Model # Returned: \_\_\_\_\_ Representative/Sales Person: Lety Yanez

Information Regarding R/A: ☐ Problem at power up ☐ Thunderstorms / Lightning in area

☐ Other: \_\_\_\_\_

**CUSTOMER INFORMATION:**

Company Name: Energy Control Systems  
Contact Person: Lety Yanez Phone: 817-483-8497  
Address: 5500 E. Loop 820 S. - Suite 205  
City: Fort Worth State: TX Zip: 76119

**SHIP REPLACEMENT UNIT TO: (If different than above)**

Company Name: \_\_\_\_\_  
Contact Person: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ Country: \_\_\_\_\_ Zip: \_\_\_\_\_

**SHIPPING INSTRUCTIONS:**

☐ UPS Ground ☐ Other/Specify - (Additional charges may apply) ☐ 3rd Party Shipping  
(No shipping charge within Continental US) \_\_\_\_\_

**MANUFACTURING DIVISION INTERNAL USE ONLY**

Date Returned Product Received: \_\_\_\_\_ Date Product Failure Analysis Rpt Completed: \_\_\_\_\_  
Manufacture defect? ☐ YES ☐ NO Date Replacement Product Shipped: \_\_\_\_\_  
Replacement Product Model #: \_\_\_\_\_  
Replacement Product Serial #: \_\_\_\_\_

" Our Name Says It ALL "

SHIPPING LABEL: COMPLETE RETURN ADDRESS AND RA NUMBER. DETACH AND ATTACH TO PACKAGE



Return address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SURGE SUPPRESSION INCORPORATED  
MANUFACTURING DIVISION  
15424 Flight Path Drive  
BROOKSVILLE, FL 34604

RA# \_\_\_\_\_