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## ECS SERVICE DEPARTMENT

### HOW WOULD YOU LIKE TO NEVER BUY BATTERIES AGAIN?

As long as your unit is kept under contract with Energy Control Systems without lapse, you will **NEVER** have to buy batteries again for the life of the unit. Please ask a representative for specific information. Energy Control Systems offers a variety of contract service plans, and will even customize a service plan specifically for your needs at no extra charge. Depending upon which plan you choose, our service plans include:

- Travel
- Parts internal to the UPS
  - Batteries
  - Electronics
- 7 day a week, 24 hours a day unlimited remedial emergency service, giving you the ultimate peace of mind.

Energy Control Systems offers a full-scale power quality maintenance and service department with over 50 factory trained technicians dedicated to resolving equipment related power quality issues. This service department is headed by Terry Gotch, who himself has over 15 years of experience in servicing UPS systems and has significant experience managing a well-trained network of over 150 factory-certified technicians.

Each of the technicians in our national service network has an average of more than 13 years of direct field experience in performing factory-trained installation and maintenance of power quality equipment including UPS systems, batteries and generators. These technicians allow us to provide various levels of service plans from single to multiple year terms as well as one time service sales including preventive maintenance, battery installs, corrective service calls, evaluation visits and site surveys.

Energy Control Systems offers multi vendor support and can provide service on virtually any single-phase or three-phase UPS system including:

- |              |              |            |
|--------------|--------------|------------|
| • Eaton      | • Best Power | • MGE      |
| • Powerware  | • Triplite   | • Liebert  |
| • Cyberpower | • Herytage   | • GE       |
| • Gamatronic | • Toshiba    | • Chloride |
| • Chloride   | • GE         | • APC      |

Through the extensive experience of our technicians and sales staff, Energy Control Systems has been your source for domestic and international power quality products for over 20 years and we can also be your outlet for power quality related maintenance, installation, repairs and service.

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## ENERGY CONTROL SYSTEMS

### SERVICE DIVISION

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